



Dr. Brittany Winn McKinley, DMD, PLLC
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Welcome! Thank you for choosing our office for your dental care. Our promise is to provide dental work with the compassion and integrity our patients deserve. We partner with our patients who value their dental health as part of their total health.

Because you are important to us we have reserved a special time for you. We ask that you please arrive on time for your reserved appointment. In order to continue to provide the best care for each of our patients, a charge of \$25 will be assessed if you fail to keep your reserved appointment time. To avoid these charges, should you find that your schedule has changed, please inform our office at least 24 hours in advance of your reserved time to arrange for an alternative appointment time. Any appointment that is cancelled under 24 hour notice or a no call no show will be subject to the \$25 charge.

As a courtesy to you our office will file claims to dental insurance companies. We are a participating provider with Delta Dental, Health Resources and United Concordia. We file all other insurance companies as a courtesy. We will assist you with any benefit questions but ultimately you are responsible for knowing what your benefits will cover. Any estimate received from our office is not a guarantee of payment. We cannot guarantee insurance payment. You are ultimately responsible for all charges incurred regardless of insurance payment.

If insurance is not involved, payment is due in full at the time services are rendered. We accept cash, check, Visa, Mastercard, Discover, and Care Credit. There will be a \$25 fee charged for returned checks.

We want to provide you with the most pleasant experience possible. If you have any questions or concerns please feel free to contact us at (270) 926-3199.

I have read, understand and agree to the above Office and Financial Guidelines.

Patient or Guardian Signature

Date